



## JP *Stays* guest booking policy and agreement

***Please note by reserving a stay with JP stays you automatically agree to follow our policy and agreement.***

1.0 When reserving a stay with JP Property Hunt Stays you will not be charged upon reservation. You will have up to 2 days before to cancel your reservation. The deposit will be taken automatically 48 hours before arrival and the remaining on the arrival day.

1.1, For security purposes all guests are required to Book using a valid ID, Passport and Visa a signed rental agreement will also be required to stay with us.

1.2 Check in time is 15:00 and check out time is by 12:00pm. If you require different times that can be arranged if you get in contact [enquiries@jppropertyhunt.com](mailto:enquiries@jppropertyhunt.com)

1.3 Not pets are allowed at any of our properties

1. 4 We do not allow parties or large gatherings at any of our properties.

1.5 We accept all children and adults with no discrimination. Accessibility requirements may vary depending on which property you are choosing. Some may not meet requirements as there is no lift access or wide doors but please email [enquiries@jppropertyhunt.com](mailto:enquiries@jppropertyhunt.com) to discuss your needs at your preferred location.

1.6 We accept all major credit and debit cards Excluding American Express and Discovery. We do accept bank transfers - We do not accept cash. We are proud members of the anti money laundering and our registration is XVML00000180293

1.7 Some of our stays are within a residential community, please be mindful of our neighbours and keep noise and litter to a minimum when coming in and out of the property. Our quiet hours are from 11pm to 7am.

1.8 No smoking at all times inside the property

1.9 Please remember to take all your belongings with you when checking out with us, we are not liable for any damages or theft to your belongings when staying with us. If you feel you have forgotten something please email [enquiries@jppropetyhunt.com](mailto:enquiries@jppropetyhunt.com) and we will do our best to help you.

2. We do not tolerate theft and damages to any of our belongings and furniture if we do suspect or witness any we will be invoicing you with damage charges. We have an inventory of all the items in the property and the condition before each check in arrival date.

***Please note if any of these policy are broken you will be automatically charged a penalty fee of £5000 which is non-negotiable***